

March 4, 2009

Changes to the Truck Appointment System at Fraser Surrey Docks

Please be advised Fraser Surrey Docks will be reviewing the pre-booking of appointments for our Gate Reservation System (GRS) at the container gate effective immediately. All pre-booking requests that have been sent in will not be booked, as we will be changing how these appointments are being made.

We will be listing in detail, how the new pre-booking system will work by Thursday, March 5th, 2009.

Fraser Surrey Docks appreciates your patience during this change, as we want the GRS to work for everybody and to ensure that all traffic flows smoothly through the container gate. This change is being made for the benefit of all of our customers to ensure that we maintain our high level of service at Fraser Surrey Docks.