



## Fraser Surrey Docks Recognized for Service Excellence

Fraser Surrey Docks has been selected as the 2008 recipient of The Surrey Board of Trade's Service Exporter of the Year award.

The honour, which recognizes achievement in exporting Surrey and British Columbia-based services to international clients, was awarded on March 26, 2008 at a gala dinner attended by hundreds of local and national business leaders and elected officials.

For more than four decades, Fraser Surrey Docks has delivered innovative, customized shipping and logistics solutions that create significant value for our customers.

As a container and breakbulk terminal, Fraser Surrey Docks is unique in its ability to manage diverse cargoes and is the largest terminal of its kind on North America's west coast.

We take great pride in our productivity and quality of service, which are underpinned by a safe work environment, skilled labour force and organizational commitment to excellence. Our customers know that they can rely on us for highly efficient, consistent service that delivers improved profitability.

Using state-of-the-art equipment and advanced technology to streamline logistics planning, we help customers to get their goods to market faster and more efficiently. We also offer an intermodal rail capability and proximity to major transportation arteries in Canada and the United States, which gives our customers another important advantage in the race to market.

In all that we do, customer satisfaction is a top priority. We continuously measure and seek to improve the range and quality of our services to meet customers' evolving needs. Through regular dialogue and reporting, we build positive relationships and deliver solutions that customers can count on.

With these strengths, Fraser Surrey Docks is well positioned to capitalize on increasing international trade and other growth opportunities.

We are delighted that the Surrey Board of Trade has acknowledged the commitment of our team to building successful, productive and lasting customer relationships. By offering world class service, Fraser Surrey Docks is making an important contribution to the local and national economies and to Canada's reputation as a great place to do business.



**Left to Right:** Gary Holick, Bill Wehnert, Dave Ross, Dhar Dhaliwal, and Colin Hansen