

Job title	Operations Manager - Containers
Reports to	Terminal Manager
Direct Reports	Container Terminal Operations Lead, Vessel Planning Lead, Container Execution Lead,

Job Summary

Reporting to the Terminal Manager, the Operations Manager Containers is a prominent key role in FSD’s pursuit of safety, morale and contribution margins. The Operations Manager Containers provides leadership to a team of three sub-sector leads and oversight of all container operations.. The Operations Manager Containers is a key leadership team member who with other Operations Managers, (Break Bulk and Bulk) will ensure that safety, financial and business results are achieved in their sector.

The Operations Manager Containers oversees and holds accountable all the Direct Reports for their key objectives and outcomes of safety, operational performance and productivity, and creating the FSD culture of employee engagement and collaborative leadership.

Job Profile and Scope

The Operations Manager Containers is a key member of the FSD Leadership team is accountable to the Terminal Manager for the overall results in the Container sector measured by productivity and cost management within budget and with a key focus on safety of the workforce. As a sector manager, acts as a business owner driving safety, profitability, performance management and ongoing continuous improvement of operations. The Manager will take on a key leadership role in new projects and business opportunities for the business sector. The Operations Manager Containers will oversee the department on their pursuit of performance targets for the organization with ongoing continuous improvements.

Key Accountabilities/End Results

As an FSD Leader

The Operations Manager Containers is a key member of the FSD Leadership Team. The manager will:

- Foster the culture of CARE attributes throughout the workforce and lead by example with the FSD leadership attributes
- Support the pursuit of safety, enterprise results and collaborative leadership
- Engage in a site safety committee and participate as a representative in cross-functional teams
- Provide daily, weekly and monthly reporting on KPIs
- Engage in strategic planning for the operations group and support implementation.
- Actively coach and develop leaders within FSD with one to one meetings and development plans.

Container Operations Management

- Accountable to ensure sector meets key drivers to achieve business success
- Plan, schedule, and monitor staff
- Work with Terminal Manager on forecasts, reporting on safety, budget, operations productivity and management of vessel and gate/yard costs with ongoing action for continuous improvement
- Provide performance management and reviews of direct reports on a regular basis
- Liaise with the Maintenance department to monitor and update service level agreement (SLA)

Key Relationships

- The Operations Manager Containers reports directly to the Terminal Manager and collaborates with the sector Operational Managers, Safety Manager, HR, IT, Finance, and Maintenance on ongoing basis to ensure the achievement of business results of safety, morale and productivity of the organization.