

Job title	Operations Manager - Break Bulk
Reports to	Terminal Manager
Direct Reports	Superintendents, Assistant Superintendents for Vessel and Rail Operations, Despatchers and Operations Support

Job Summary

Reporting to the Terminal Manager, the Operations Manager Break Bulk is a critical role in FSD’s pursuit of safety, morale and contribution margins. The Operations Manager Break Bulk provides leadership and oversight of all breakbulk operations and dispatch. The Operations Manager Break Bulk is a key leadership team member who with other Operations Managers, (Containers and Bulk) will ensure that safety, financial and business results are achieved in their sector.

The Operations Manager Break Bulk oversees and holds accountable the Superintendents, Assistant Superintendents, Dispatch and Operations Support for their key objectives and outcomes of safety, operational performance and productivity, and creating the FSD culture of employee engagement and collaborative leadership.

Job Profile and Scope

The Operations Manager Break Bulk is a key member of the FSD Leadership team and is accountable to the Terminal Manager for the overall results of the Break Bulk operations, vessel productivity, and gate cost management with a key focus on safety of the workforce. As a sector manager, acts as a business owner driving safety, profitability, performance management and ongoing continuous improvement of operations. The Manager will take on a key leadership role in new projects and business opportunities for the business sector. The Operations Manager Break Bulk will oversee the superintendents, assistant superintendents, dispatchers and operations support in their pursuit of performance targets for the organization with ongoing continuous improvements.

Key Accountabilities/End Results

As an FSD Leader

The Operations Manager Break Bulk Manager is a key member of the FSD Leadership Team. The manager will:

- Foster the culture of CARE attributes throughout the workforce and lead by example with the FSD leadership attributes
- Support the pursuit of safety, enterprise results and collaborative leadership
- Engage in a site safety committee and participate as a representative in cross-functional teams
- Engage in strategic planning for the operations group and support implementation.
- Actively coach and develop leaders within FSD with one to one meetings and development plans.

Break Bulk Operations

- Accountable to ensure sector meets key drivers to achieve business success as defined by vessel productivity, and gate cost per unit
- Model a culture of safety that reinforces the direct reports to achieve safety targets and to create best practices in safety throughout terminal and sector operations
- Plan, schedule, and monitor staff
- Work with Terminal Manager on forecasts, reporting on safety, budget, operations productivity and management of vessel and gate/yard costs with ongoing action for continuous improvement
- Provide performance management and reviews of direct reports on a regular basis
- Liaise with the Maintenance department to monitor and update appropriate service level agreement (SLA)

Key Relationships

- The Operations Manager Break Bulk reports directly to the Terminal Manager and collaborates with the sector Operational Managers, Safety Manager, HR, IT, Finance, and Maintenance on ongoing basis to ensure the achievement of business results of safety, morale and productivity of the organization.